

MAY 6, 2015 MEETING OF RESIDENT COUNCIL

COPPER LAKE ESTATES

SUBMITTED MAY 9, 2015

Meeting was called to order by Council Chairwoman Willa Hill at 10:00 AM with **nine** members present. **The** minutes of the last meeting held on April 1, 2015 had been passed out to Council members prior to this meeting. A motion to approve the minutes was made by Shirley Jackson and seconded by Jean Kirk. Minutes were approved. As stated in the Resident Council Bylaws the Chairman and Vice Chairman will be elected in May of each year and shall serve for a term of one year unless re-elected to a subsequent year. Willa Hill was asked if she would serve for another year as Chairman and she indicated she would. A vote was taken and she was elected with nine votes. Dan Lucas was nominated for Vice Chairman, by Lillian Williams and seconded by Sue Cooper and he said he would serve. A vote was taken and he was elected with nine votes. Balance of Residence Council continues as is.

COMMITTEE REPORTS

Activities Committee Report: In Mary Land's absence Mary Lanie read the Activity Report which follows.

APRIL

We held an Easter egg hunt for the grandchildren, it went very well and we had a good turnout, the children loved being able to have their pictures taken with the Easter Bunny. Tai Chi for Better Balance has finished with an evaluation as the last class. All participants had improved and the instructor was pleased with the progress. The Fire Department came and gave helpful tips on preventing falls. Q & A Facebook – Synergy Home Care comes to help us with our questions and shows us the newest things about Facebook. We had a performance by Kip Curtis who played our favorite songs on the piano. Everyone had a great time and he will be returning in a couple of months. There was also a piano recital with a children's group from Melanie's Music Studio. It is always great having children showing off their talents. We had a class for Laughter Yoga with a great turnout who really had lots of fun. Ho Ho Ha Ha Ha!! Talk of the Town Orchestra was here and as always we had a great time listening to them.

We celebrated 30 years for Copper Lake Estates and had many activities including best moments here, beautiful invitations for friends and families, keepsake craft, moments too remember collage. Celebration High Stakes Bingo, Carolyn Solomon was our big winner with \$35.00 and a \$30 gift card in honor of our 30 years. We had our big celebration on April 30 including an amazing ice sculpture of a swan, yummy hord'ouvers champagne and sparkling cider, two wonderful cakes as well as a great DJ who got some of the residents on the dance floor and everyone had a great time!

MAY

Kentucky Derby – Horse Racing Game, food and beverages. Ladies, don't forget your hats. Cinco de Mayo – hord'ouvers, margaritas, limeades, music, games and dancing. Lots of fun!!! Grief Support Group – This group is a great way to get your feelings out and have comfort on the situation you are going through. Edmond Library – We will have a monthly trip to the Edmond Library (second Wednesday of the month). Shelby's Pet Styles – Free nail clipping for your pet. Remington Park Casino – May 20th. Famous Brand Clothing – This will be a great time to go shopping. Theme: The Red and Blue crew will take care of you! Activities: Oklahoma State Firefighters Museum, Fire Station Tour, Movie: "Courageous", Safety Class, and Firefighters/Police Survival bags. The Big Event: Guns & Hoses cook out!

LAWN & GROUNDS COMMITTEE – Dan Lucas, Chairman

Areas requiring attention for Fire or Tornado drills: Upstairs (2nd & 3rd Floors) residents with wheel chairs, assign a buddy to these residents. More signs with "you are here" posted with exits to stairwell and "out" exits. Set off 3 short audible alarms for tornado drill and 1 long audible for fire. In case of fire or tornado each resident should have an emergency kit in their rooms containing: water, keys, check book, meds, list of medicine's, ID's and other valuables as deem necessary. ALL pets MUST be in carriers to go into stairwells. Fire & Tornado drill will be in place sometime in May. Drill notice to be placed on resident doors 5 days before the day of drill. Benches are being repair and will be restored by May 15th.

Maintenance – Repair waterfalls by club house. Fill in low spots behind Dining Room and community and plant grass. Cut dead trees and limbs around community and lake. Build planter boxes for front and round dining patio. Repair fountains in lake with a pattern and repair lights. Duck & Geese Spray around buildings & sidewalks. Any ideas you may have may be put in box at front desk or talk to Dan. Residents are asked to keep their areas/balconies clean and attractive.

Food Committee Meeting

04/28/2015

Committee members present were: Willa Hill – presiding, Joan Ballew - temporary secretary, Betty Barnes, Richard Chesley, Flowayne Drew, and Hazel McDonald. Jean Kirk and Cheryl Stratton were absent.

Staff members present were: Lee Holland – executive director, Thomas Williams – chef, Holly and Stacia – kitchen staff.

Related items have been grouped

Good or improved	Needs improvement	Response or Other issues
brisket and liver - good taste	liver and brisket looks bad - shredded - prefer sliced	Thomas said they were trying a new liver recipe - that could be prepared in advance. Frying it as ordered causes too much delay.
fried shrimp	beans and cornbread – please serve more often	
turkey, dressing & gravy	Hamburgers take a long time when ordered from alternative menu. Could some be precooked - ready to quickly finish on grill?	Thomas says - then they are too dry. Could they be kept hot in beef broth?
beets and vinegar	Some residents with allergies (celery, spenda, etc) ask servers about what is in a dish before ordering. The server asks another server instead of checking with the cook.	Thomas said potential allergy items are mentioned during the stand-up meeting that is held with servers before every meal.
brownies - good taste	brownies - too hard to eat	we don't miss champagne brunch
cheesy potatoes - good taste	cheesy potatoes - soupy	
mac and cheese - like crusty top	request for pecan pie	Lee is working on schedule for at least one staff member to eat in dining room each day.
corn pudding	Can we please have link sausage, ham, sausage in gravy, blue berry pancakes, and other occasional changes to provide variety to breakfast.	Thomas said they may change sausage patties to link sausage permanently. He's already talked to a resident who makes sausage sandwiches daily. They said they can use two links instead of a patty.
Birthday Steak was very good and served at supper when requested.	Monthly steak lunch for residents with birthdays - used to sit together. People who are out at lunch don't get their steaks.	Colored placemats and balloons are used to designate residents with birthdays that month - usually on third Wednesday. Thomas says they can get their steak that evening - if cooks are available - or request it the next month.

Food has been hot more often. Variety and quality of cooked vegetables has improved	Vegetables still often served cold. Richard took cold food to the kitchen, second serving was still cold.	Thomas said they take temperature of food every day before it's served and most complaints are second seating - which has the most residents. Lee said they could buy a thermo gun so servers can check food before serving it.
salmon patties	Third seating is often told that they are out of food. Salads with no lettuce.	Thomas says that there is plenty of food. Lee wants to be called when this is happening. Residents should have front desk person call him.
reuben sandwich	beef tips - too salty - twice this month	Late residents demanding attention from servers. One resident threw food. Lee said this is not acceptable behavior and would like to talk to the resident.
	Quality of meat in chicken sandwiches varies on different days. One time, it's good quality chicken breast, and others, it's cold cuts. Servers unable to tell residents which it will be.	Last month we agreed to write a list of expectations for residents and staff. We still plan to do this.
Many residents like buffet service because they can see the food being served.	Others, with mobility issues, don't like buffet.	Confusion about how to place to-go orders. A specific table was set up for to-go orders – but not followed thru.
Bananas Foster	We are often short of servers.	Thomas said this is a scheduling issue - because most servers are high school or college students and can only work certain days and times because of their classes.
Broccoli Chicken Casserole	Not much chicken in the Broccoli Chicken Casserole	When asked about going back to two seatings, Thomas said that would result in slower service.
potato salad and coleslaw	Chicken wings in box lunches were pale - we prefer fried chicken - brown and crisp.	Where does left over food go? Often it is used in soups.
coconut cake	orange blossom cake - no orange taste	Please put plates under water and tea carafes, so they don't leave water puddles and drip all over.
chicken noodle soup	Dessert called 'Butter Roll'	These were baked in milk - an experiment gone wrong.

LIBRARY COMMITTEE – Lillian Williams

The Oklahoma City Public Library still has not picked up their books but they have been notified and a new pick up day to rotate their books has been set for May 13.

NEW BUSINESS

It was suggested that we have a Taco Bar at least once a month. It also was brought up that perhaps we could put benches in the stairwells. This would have to be checked out by the Fire Department.

OLD BUSINESS

The Fire and Tornado procedures continue to be worked on. Once our plan is completed it will need to be approved by the Fire Department and then they will come and help with our first drill.

A motion was made by Sue Cooper for adjournment, seconded by Mary Land. Meeting was adjourned at 10:35am.

Respectively submitted,

A handwritten signature in cursive script that reads "Mary Lanie".

Mary Lanie, Secretary